

10:15 a.m. – 11:45 a.m.

Concurrent Session 1C

**\*Leadership/Counseling and Coaching Staff**

**In-Person Only**

\*This session is approved for 1.5 SW CE credits

**Speaker:**

Joyce Palmieri , MS, RN, CHPN,FPCN, Senior Vice President of Clinical Services,  
MJHS Hospice and Palliative Care

**Description:**

This session is designed to support leaders with a process in addressing and resolving poor performance with the key tools of coaching, counseling and performance improvement plans.

**Goals and Objectives:**

Define management, leadership, coaching and counseling

Describe coaching and counseling staff

Describe examples of coaching, counseling and performance improvement plans